



## Modified Visitor Policy (Updated 7.26.21)

All persons must wear a face masks properly while in Ochsner LSU Health Shreveport facilities. Children under 2 years of age are excluded from this requirement. Visitors must be at least 12 years of age and always remain in the patient's room. Visitors are to maintain social distancing at all times, including waiting rooms, cafeterias, and shared areas. Visitors will be asked to return home if they exhibit symptoms of respiratory infection, have a positive COVID test in the last ten days, have a pending COVID test for symptoms, are unable to wear a mask. Visitors must wear a mask at all times while in any Ochsner LSU Health location. All staff should support compliance by asking visitors to comply with our policy. Mask must be worn properly, ensuring that the nose and mouth are covered continuously. If visitors refuse, they will be asked to leave due to non-compliance with our mask policy.

**Emergency Departments and Urgent Care Locations:** Emergency Room and Urgent Care patients will be limited to one visitor per patient per visit. Emergency room volumes and situations can be unpredictable, therefore, visitation rules at a campus level may be temporarily altered. Minor patients will be allowed to have both parents/legal guardians accompany them.

**Infusion Suites and Outpatient Clinics:** Patients needing assistance during a visit may be accompanied by no more than one adult support person. Minor patients will be allowed to have both parents/legal guardians accompany them.

**Procedural/Surgical areas (regardless of time of day):** Patients with procedures can have visitors as outlined below pre and post procedure. The support person may remain with the patient prior to their surgery/procedure and must then wait in a socially distant manner until a member of the medical team provides an update at the conclusion of the procedure/surgery. If the patient is being admitted post procedure/surgery visitors will adhere to the current visitation policy and hours of visitation.

- Adult patients may have one adult support person, pre and post procedure
- Minor patients will be allowed to have both parents/legal guardians accompany them to and from the procedural area.

### Inpatient units (including NICU)

- **COVID-19 Negative Adult Patients:** Patients may have two visitors daily with one allowed 24/7.
- **COVID-19 Negative Pediatric Patients:** Patients may have two visitors at a time, with one allowed 24/7.
- **COVID-19 Positive Patients and COVID Units:** Patients may have one visitor per day between the hours of 10am to 6pm. Visitors must remain in the patient's room at all times.

### Special Circumstances:

- **Laboring patients:** Two support persons at a time. Doula's do not count as a visitor and are part of the healthcare team. When the patient moves to post partum, they will follow the COVID-19 negative patient criteria above.
- **Palliative/Comfort Care (which may include family meetings, palliative medicine consults, or comfort focused treatments):** Spouse/partner, children, parents and siblings may visit together between 7am and 9pm with sleep accommodation provided for only one support person overnight.
- **End of Life Care:** Spouse/Partner, children, parents, siblings, and those closest to the family may visit together and be present 24/7.

**Vendor Presence:** Vendors should remain virtual unless in person vendor presence is required during an operative procedure.

- If in person vendor presence is required, the vendor must be vaccinated and it will be limited to the intraoperative period.
    - Must complete the RepTrax attestation, follow RepTrax protocols, and Ochsner PPE and screenings
- All other in person vendor visits are prohibited. Sales meetings and/or equipment demonstrations will remain virtual.

Effective 7/26/2021

\*Skilled nursing facilities are excluded from this document and will follow state guidance.