

## Financial Assistance Information

Ochsner LSU Health System (OLHS) provides financial assistance for:

- Emergency and medically necessary care,
- To patients who are residents of Louisiana, Texas, Arkansas or Mississippi
- And who are unable to pay

Financial assistance applies to your portion of the bill only, for example, your deductible or co-payment.

### How to Contact

Copies of our Financial Assistance Policy, Application Form and general assistance are available:

- On our website: [www.ochsnerlsuhs.org](http://www.ochsnerlsuhs.org)
- By calling the Financial Counseling department 318-212-9440
- At any one of our hospital's financial counseling departments and admission areas

### Eligibility

Financial assistance is based on your family income and the current Federal Poverty Level.

Financial Assistance is offered as follows:

- If your family income is 250% or less of the Federal Poverty Level, you may receive a 100% discount

### Patient Billing Rights

Patients who receive financial assistance may not be charged more for the same services generally billed to insured patients.