



Policy Number OLHS.REV.002
Attachment OLHS.REV.002A
Date of Issue March 2020
Review Dates
Revision Dates
Policy Owner(s) Revenue Cycle

Attachment: Patient Billing and Collection Process – COVID Update

Due to recent financial challenges encountered by our patient population due to Covid-19, we are temporarily suspending early out and bad debt calls and from assigning accounts to our bad debt vendor effective March 18, 2020. We will resume our normal guarantor follow-up practices as soon as we receive confirmation from our Executive team.