

Financial Assistance Information

Ochsner LSU Health System (OLHS) provides financial assistance for:

- Emergency and medically necessary care,
- To patients who are residents of the U.S.
- And who are unable to pay

Financial assistance applies to your portion of the bill only, for example, your deductible or co-payment.

How to Contact

Copies of our Financial Assistance Policy, Application Form and general assistance are available:

- On our website: <https://www.ochsnerlsuhs.org/patients-visitors/billing-financial-services/financial-assistance>
- By calling the Financial Counseling department 318-626-1168 to obtain free copies of these documents by mail
- At any of our hospitals' admission, emergency department and financial counseling areas

Eligibility

Financial assistance is based on your family income and the current Federal Poverty Level. The current Federal Poverty Level can be found at <https://aspe.hhs.gov/topics/poverty-economic-mobility/poverty-guidelines>

Financial Assistance is offered as follows:

- If your family income is 200% or less of the Federal Poverty Level, you may receive a 100% discount
- The Amount Generally Billed is defined as the amount allowed by Medicare and private health insurers for emergent or medically necessary care.
- Any patient eligible for Financial Assistance will not be charged more than the Amounts Generally Billed Amounts Generally Billed (AGB) described above.

Ochsner LSU complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

- ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 318-626-1168
- CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 318-626-1168